

Safeguarding Adults Briefing



North Yorkshire
Safeguarding Adults Board

September 2019

Ready for Launch!

The 1st of October 2019 marks the launch of the Joint Multi-Agency Safeguarding Adults Policy and Procedures (West Yorkshire, North Yorkshire and the City of York) within North Yorkshire.

To support the launch of the new multi-agency procedures, pathways to access services have been reviewed and new ways of working introduced to improve access to services for partners when requesting assessments and raising safeguarding concerns.

Key changes coming in effect from 1 October 2019 include:

- ✓ Focusing on **the adult and their desired outcomes** in relation to involving and supporting the adult at risk in the context of ***Making Safeguarding Personal (MSP)***
- ✓ Focussing on risk assessments and **not substantiating abuse on the balance of probability**
- ✓ Ensure **risk is assessed**
- ✓ Introducing role of **Safeguarding Concerns Manager** (formerly Responder, for provider organisations)
- ✓ Making raising a safeguarding concern **less bureaucratic process** by having an **appropriate pathway with flexible person centred responses** providing a clearer

PREPARING FOR LAUNCH
- AN EVENT NOT TO BE
MISSED!



process for practitioners to follow, and make it easier for members of the public to understand what will happen in relation to their concerns.

- ✓ Introducing **new processes** for people to **request an assessment of need** and Care

Making Safeguarding Personal

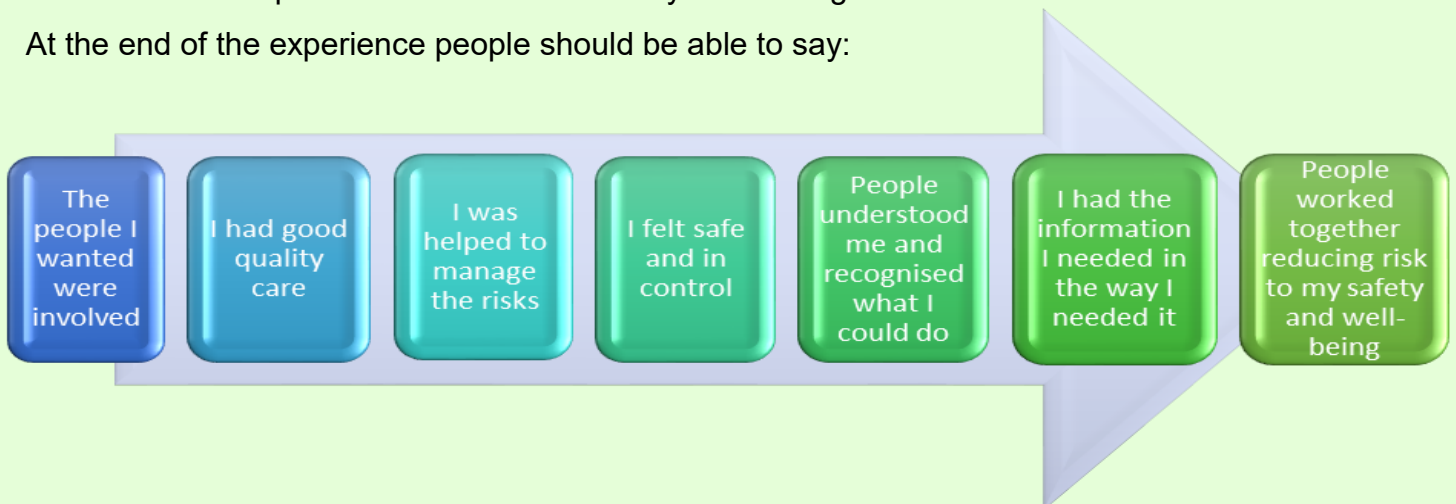


The Care Act has an emphasis on prevention and resilience. Taking a strength based model we need to look at how the person can interact with family, friends and the community as well services. We need to support people to achieve their desired outcomes.

You can help build resilience by placing people at the centre of their support networks, ultimately building resilience and enabling people to resolve their circumstances, recover from abuse or neglect and realise the outcomes that matter to them in their life. Recognising that positive risk taking brings quality of life and supporting people's choice and control is key. Where people lack capacity to make their own decisions we should always look to the least restrictive option.

Keeping the person, their wishes and desired outcome at the heart of any safeguarding enquiry is a key focus under the new procedures. To help support this, all partners should ask the person, their representative or advocate what outcome they would like to achieve through safeguarding or what would help them feel 'safer' when they are looking to raise a concern.

At the end of the experience people should be able to say:



Managers Masterclasses

The NYSAB has held a series of 7 Masterclasses in September to introduce the changes to safeguarding from 1 October 2019. The events were held across the county with 189 people attending.

Feedback was received from 157 of the 189 attendees, with 94% of attendees agreeing or strongly agreeing that the course was relevant to their work.

Copies of the presentation are available now from the NYSAB website by clicking the link below:



Accessing the appropriate services

To support the new procedures we have introduced three new pathways, these are:

- Reporting safeguarding concerns
- Requests for assessment, and
- Reporting Risk Notifications Returns

In order to ensure a timely response to requests, people working with adults should use the correct pathway from Health and Adult Services.

Requests for assessment of need

Where an adult may have needs for care and support, the authority must assess whether the adult does have needs for care and support, and if the adult does, what those needs are.

Risk Notification Returns

The Safeguarding Decision Support Guidance assists those working in independent care to identify situations which requires notification to the Quality and Market Improvement Team. These are non-safeguarding events which do not require notification to the CQC.

Safeguarding Concerns

A safeguarding concern should be raised where a person:

- ✓ has care and support needs, is at risk of or experiencing abuse or neglect, **and** is unable to protect themselves from harm as a result of their care and support needs, **or**
- ✓ the person is experiencing or at risk of abuse or neglect, do not have care and support needs **but has** support needs and appears to be at risk of harm or others are at risk of harm,

For more information visit:

- [Health and Adult Services website link](#)

If you are in any doubt contact the Customer Service Centre on (01609) 780780.

Is your organisation ready for the changes to safeguarding adults policy and procedures?

The North Yorkshire Safeguarding Adult Board (NYSAB) has developed a toolkit for to help them identify any action your organisation needs to take to be ready for the launch of the new procedures. The toolkit includes:

- A self-audit tool and action plan for organisations to measure the level of their readiness for the introduction of new joint multi-agency safeguarding adults policy and procedures and identify an action plan for following the self-audit
- The revised NYSAB Guidance on Developing Safeguarding Policies
- Links to the revised Joint Multi Agency Safeguarding Adults Policy and Procedures (West Yorkshire, North Yorkshire and the City of York)

The toolkit is available via the new website and updates will appear on future briefings.

· [Toolkit](#)

Do you want to know more?

These briefings will continue over the next few weeks to help all partners understand the changes to safeguarding adults taking place over the course of 2019 and what actions are being taken.

If you have a question about the changes you can email:

- nysab@northyorks.gov.uk
- or try the new website
- www.safeguardingadults.co.uk



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